

Onemda's Service Obligations

During COVID 19

Our commitment to you;

- No visitors are to enter any Onemda campuses without contacting reception on 9842 1955. Onemda will not permit non-essential visitation and encourages telephone or email as the preferred method of contact.
- There are increased hygiene controls upon entry to all Onemda campuses, which includes daily temperature checks, screening questions and compulsory hand sanitization on arrival for both staff and participants.
- Staff who work remotely are carrying out temperature checks prior to accessing homes as well as adhering to strict social distancing and hygiene measures.
- We have strict social distancing between staff and participants in all indoor and outdoor spaces in-line with the latest government advice.
- In the interest of their health and wellbeing, Onemda will not be providing group respite supports to participants who are deemed high care at this stage. However, we will continue to support our high care cohort via our 1:1 in-home, 1:1 on-campus and on-line service options.
- Exercising strict cohort isolation protocols to reduce cross-over of staff and participants
- Cancellation of all high risk activities which includes large shopping centres, restaurants, cafes, cinemas, swimming centres, libraries and public transport, for example.
- All modified programs and activities are still focused on key outcomes, albeit via different modes of delivery. For example, the use of sensible alternate environments to conduct activities such as music and arts, adoption of on-line learning mediums and creative ways to maintain participant's physical activity.
- Increased educational programs to teach participants about hand-washing and other hygiene practices.

Your commitment to us;

- Onemda will not accept high risk participants or staff to any campus. High risk people include suspected and or confirmed case of COVID-19, persons over the age of 70 years old, showing signs of illness upon entry or record a temperature above 37.8 degrees. Onemda requires all families, carers and participants to be diligent in following this commitment.
- Participants receiving in-home supports are to ensure they are strictly adhering to the in-home care safety obligations as outlined prior to commencing this service.
- Onemda will be strongly encouraging anyone who is feeling any form of illness, no matter how slight it might be to have themselves tested. We will also not be accepting any person on our campuses who are displaying any forms of illness unless they have a medical clearance to do so.
- All Participants on site must be able to cooperate with Onemda staff instructions in relation to hygiene and social distancing.